

Up time per month <small>(production hours 5pm EST Sunday - 5pm EST Friday)</small>	February 2020	March 2020	April 2020	May 2020	June 2020	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021
Website	100%	99.84%	100%	100%	100%	100%	100%	100%	99%	99%	99.76%	99.998%
Trading Platform	100%	100%	100%	99.84%	99.78%	99.51% #	99.677%	100%	99%	99%	99.94%	99.998%
Client Deposit Funds	100%	100%	100%	100%	100%	100%	100%	100%	99%	99%	99.76%	99.998%
Client Withdraw Funds	100%	100%	100%	100%	100%	100%	100%	100%	99%	99%	99.76%	99.998%
Client Access Account	100%	99.84%	100%	100%	100%	100%	99.677%	100%	99%	99%	99.76%	99.998%
Client Contact by Phone	91%	96.70%	98.60%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client Contact by Chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client Contact by Email	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Accounting Opening	100%	99.84%	100%	100%	100%	100%	100%	100%	99%	99%	99.76%	99.998%
*59 mins no index CFD prices # 145 mins no index CFD price												