

<b>Up time per month</b> <small>(production hours 5pm EST Sunday - 5pm EST Friday)</small>	<b>January 2020</b>	<b>February 2020</b>	<b>March 2020</b>	<b>April 2020</b>	<b>May 2020</b>	<b>June 2020</b>	<b>July 2020</b>	<b>August 2020</b>	<b>September 2020</b>	<b>October 2020</b>	<b>November 2020</b>
<b>Website</b>	100%	100%	99.84%	100%	100%	100%	100%	100%	100%	99%	99%
<b>Trading Platform</b>	99.80%	100%	100%	100%	99.84%	99.78%	99.51%	99.68%	100%	99%	99%
<b>Client Deposit Funds</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	99%
<b>Client Withdraw Funds</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	99%
<b>Client Access Account</b>	100%	100%	99.84%	100%	100%	100%	100%	99.68%	100%	99%	99%
<b>Client Contact by Phone</b>	99%	91%	96.70%	98.60%	100%	100%	100%	100%	100%	100%	100%
<b>Client Contact by Chat</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Client Contact by Email</b>	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>Accounting Opening</b>	100%	100%	99.84%	100%	100%	100%	100%	100%	100%	99%	99%