Up time per month (production hours 5pm EST Sunday - 5pm EST Friday	January 2020	February 2020	March 2020	April 2020	May 2020	June 2020	July 2020	August 2020	September 2020
Website	100%	100%	99.84%	100%	100%	100%	100%	100%	100%
Trading Platform	99.80%	100%	100%	100%	99.84%	99.78%	99.51%	99.68%	100.00%
Client Deposit Funds	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client Withdraw Funds	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client Access Account	100%	100%	99.84%	100%	100%	100%	100%	100%	100%
Client Contact by Phone	99%	91%	96.70%	98.60%	100%	100%	100%	100%	100%
Client Contact by Chat	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client Contact by Email	100%	100%	100%	100%	100%	100%	100%	100%	100%
Accounting Opening	100%	100%	99.84%	100%	100%	100%	100%	100%	100%