

SYSTEM AVAILABILITY:-

Up time per month (production hours 5pm EST Sunday – 5pm EST Friday)	July 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	March 2025	April 2025	May 2025	June 2025
Website	100%	99.98%	100%	100%	99.56%	100%	100%	100%	100%	100%	100%	100%
Trading Platform	100%	100%	100%	100%	100%	100%	98.86%	100%	99.9977%	100%	100%	99.7%
Client Deposit Funds	100%	100%	99.9%	100%	100%	100%	99.36%	99.95%	100%	100%	100%	100%
Client Withdraw Funds	100%	100%	99.9%	100%	100%	100%	99.36%	99.95%	100%	100%	100%	100%
Client access account	100%	100%	100%	100%	100%	100%	99.73%	100%	100%	100%	100%	99.7%
Client contact by phone	100%	99.98%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client contact by chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client contact by email	100%	100%	100%	100%	100%	99.993%	99.99%	99.99%	99.97%	99.98%	99.98%	99.98%
Accounting opening	99.99%	100%	100%	100%	100%	100%	100%	99.95%	100%	100%	100%	100%