

SYSTEM AVAILABILITY:-

Up time per month (production hours 5pm EST Sunday – 5pm EST Friday)	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024
Website	99.78%	99.81%	99.96%	99.96%	100%	100%	99.95%	100%	99.96%	99.45%	100%	100%
Trading Platform	93.58%	99.01%	100%	100%	100%	100%	100%	99.26%	100%	100%	99.8%	100%
Client Deposit Funds	98.49%	100%	99.93%	99.72%	99.93%	100%	100%	100%	99.99%	100%	99.8%	100%
Client Withdraw Funds	98.49%	100%	99.93%	99.72%	99.93%	100%	100%	100%	99.99%	100%	99.8%	100%
Client access account	99.28%	100%	100%	99.15%	100%	100%	100%	100%	100%	100%	99.8%	100%
Client contact by phone	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client contact by chat	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Client contact by email	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Accounting opening	98.75%	100%	100%	99.66%	100%	100%	100%	99.21%	99.8%	100%	99.99%	100%